

**Ref: 008/WFP**

**Date: 18<sup>th</sup> January 2024**

## **CALL FOR APPLICATION, COMPLAINT AND FEEDBACK MOBILIZER IN MOMO DIVISION**

Community Initiative for Sustainable Development (COMINSUD) is requesting applications from dedicated persons to join its team to implement the World Food Program (WFP) sponsored project in Momo Division. The project seeks to reduce hunger and malnutrition through General Food Assistance and Supplementary Preventive Feeding to vulnerable persons in communities affected by the crisis in the North-West Region. To this effect we are requesting applications for the position of;

### **Complaint and Feedback Mobilizer (10) - One Year duration**

In the following Communities

**Batibo** – (Guzang, Oshum, Kulabei, Nnen, Ashong)

**Widikum** – (Widikum Center, Bussam)

**Mbengwi Central** – (Mbengwi, Nyen, Mbomi)

### **Conditions for Eligibility**

- Have a minimum qualification of G.C.E. Ordinary Level or equivalence
- Should be between the age of 25 to 50 years.
- Must be morally upright in the community
- Be able to communicate using English, Pidgin and other local languages with beneficiaries.
- Have and be able to appropriately use an android phone
- Be readily available and resident in the area.
- Must have a valid Identification Card.

### **Main Tasks**

- Place and help beneficiaries to provide complaints and feedback boxes and material written and reported in place during food distribution.
- Carryout sensitization on the different complaint channels and the importance of giving feedback/complaints during and after of distribution.
- Ensure that all basic complaints are handled with the compliance of the food distribution immediately or referred for proper follow up with the competence of food distribution.
- Ensure and direct beneficiaries on the use of complaint forms, feedback and complaint boxes.

### **Deadline for application: Wednesday 24<sup>th</sup> January 2024.**

Interested candidates should drop their application at the COMINSUD Head Office situated at Fru Ndi Junction, Ntarinkon Bamenda or sent through this WhatsApp number **673-659-994** with the following information;

- Hand written application including information on highest certificate, experience and reference of at least 3 persons including the organization were you last served, community leaders and religious authority.
- Photocopy of ID Card

**NB.** Applications should be clearly indicate the position: **“Complaint and Feedback Mobilizer”**

